

Minutes  
ADRC of Eagle Country Governance Board Meeting  
March 18, 2016

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The Aging and Disability Resource Center of Eagle Country Governance Board meeting was called to order at 9:30 a.m., Friday, March 18, 2016 in Conference Room A&B of the Health & Human Services Building at 221 W Seminary St, Richland Center, WI.

**Members Present:** Vern Demers, Tut Gramling, Bette Smart, June Leirimo, Elling Jones, Marie Rakow, Lane Delaney, Donna McGinley,

**Members Absent:** John Wenum, Donald Seep, Diane Brown

**Others Present:** Becky Dahl, Jeanne Christie, Roxanne Klubertanz-Gerber, Ingrid Kovars,

The meeting was called to order by Board Vice Chairperson, Vern Demers, at 9:30 am.

**Approval Agenda and Posting:** Motion by Elling Jones, second by Lane Delaney to approve the agenda and proper posting. Motion carried.

**Approval of Minutes:** Motion by Donna McGinley, second by Tut Gramling to approve the minutes of the February 26, 2015 meeting. Motion carried.

**Citizen Comments:** none.

**Regional Budget Reports**

Becky Dahl reported 2015 budget. We have finished the year in a surplus. In 2016 we have more and more consumers coming in the door. We are at capacity of what staff can handle. Due to our Nursing Home Relocation Grant draw we are able to allocate an extra \$10,000 to supplement the Mauston office who were able to approve a part time staff to work on the aging program/OAA. The Baraboo office was given an additional \$15,000 to supplement a part time administrative support staff so staff are able to focus on core services. Baraboo will be proposing to their boards to fund their EBS Position through Sauk County Tax Levy by 2017, The funding that was used from the ADRC funding will be used to hire a part time I&A. Keeping up with the growing aging population was discusses. Time reporting and private pay in Sauk County was discussed as another funding factor.

**Board Membership – Letters of Interest**

Becky Dahl presented a letter of interest to serve on the ADRC of Eagle Country Governing Board from Belinda Granger. Motion by Marie Rakow, second by Tut Gramling to approve Belinda Granger's letter of interest to serve on the ADRC of Eagle Country Governing Board. Motion carries.

**Board Education: Dr. Amy Flowers, Analytical Insights: Summary of Statewide Satisfaction Survey**

Becky Dahl presented Dr. Amy Flowers, Analytic Insights 2015, Satisfaction Survey in relation to the surveys done since 2008. ADRCs are making significant increases in customer satisfaction, especially in the last six years. Home Visits are the biggest indicator of quality. It

was discussed that staff strive to reach or exceed goals when they know what satisfaction factors consumers are saying matter the most to them. Follow-ups and identifying the need for a follow-up was discussed. Tracking the first ADRC visit and how long we keep individuals from going on Medicaid was discussed. There is a need to be able to track how many people ADRCs have helped relocate out of the nursing home.

### **2015 Data:**

Becky Dahl presented the visual tool developed in the regional office to show statistics. It is currently mostly I&A information but the hope is to include the EBS and DBS staff as well. The info-graphic shows increases across the region and serves as a visual of how people come into the ADRC as well as services the ADRC goes out into the community to provide. The tool needs a more visual approach to showing the increases in the services we provided from 2014 to 2015.

### **Regional and Statewide Advocacy Actions**

Becky Dahl has informed the committee that not all of the ten bills from the dementia task force have gone through. So far the dementia care specialist bill has not yet gone through. There is support for counties to have emergency dementia funding and it is a success if we get even three of these bills passed.

### **Summarize Regional Updates – Office Managers:**

**Prairie du Chien:** There will be a vacancy in the DBS position. Dementia Friendly Communities (DFC) initiative started last fall and a Train the Trainer meeting was held. They have set a goal to have 20 businesses trained by October. Currently there are about 4. Silver Alert training was also held. The DFC Committee would like to reach out to clergy or do a dementia friendly resource guide. Partnering with Prairie du Chien Parks and Recreation to bus people to some of the summer concerts and fishing for 8 weeks in the summer is also a goal. Community involvement! This would meet one of the governing boards unmet needs in the past and trying to engage people in social involvement. Also great recognition for the ADRC. Partnering with hospitals for care transitions to keep people out of the hospital after discharge. The focus is on policy working with Vernon county who is also working on nutrition. Walmart is being approached for funding for two weeks of free home delivered meals after a discharge from the hospital within certain criteria. Nutrition program has also been given funding. Currently doing cost allocations per meal.

**Richland Center:** Richland Center just started a new I&A staff and a new receptionist is being hired. Working on Dementia Friendly Communities and holding a first stakeholder meeting in June. A donation was made to the transportation program for veterans rides. This will transport about 40 vets to appointments this year. The board could send a thank you for this.

**Regional office:** Care WI, ContinuUs, and IRIS(TMG) came to the I&A meeting to present what their services include. This could be a future board education once we have new board members, perhaps in June or July. Becky Dahl spoke about the March 21<sup>st</sup> legislators, secretaries, and the Governor attending a local Career Education Cooperative/Southwest Partners event and how she will be part of a small group discussion with the Governor in which she will talk about livable wages for CNA and home health care professionals. This ties into the school to work program and its new healthcare track. CNA's are the front line of the home healthcare profession and if we want to provide quality health care to our citizens we need to respect and give value to these workers. What incentives can we give to CNA in order to fill these empty positions that are very needed.

**Citizen Comments:**

Thank you Tut Gramling for you dedicated service on the ADRC of Eagle Country Governing Board.

**Next meeting date:** April 22, 2016.

**Other Discussion and Suggested items for Next Agenda:** None

**Adjourn:** Motion by Elling Jones, second by Marie Rakow to adjourn the meeting. Meeting adjourned at 11:01a.m.

Respectfully Submitted,  
Ingrid Kovars  
Administrative Secretary